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# Lenczner Slaght Welcomes Director of Legal Operations & Client Solutions

Canada's leading litigation firm is proud to welcome Jessica Caplan Ross to the firm as our new Director of Legal Operations & Client Solutions.

In this role, Jessica will oversee our Law Clerks, Legal Project Management, Creative Services, and Knowledge Management teams, offering them direct support on their day-to-day operations. She will play a key role in fostering seamless collaboration between our legal and business teams, ensuring the best combination of people, processes, and technology to drive winning outcomes for our clients.

Jessica has over two decades of experience in corporate governance, risk management, regulatory compliance, and strategic legal operations. She previously served as General Counsel at two private corporations where she led legal and corporate governance functions, managed external legal services, advised on corporate transactions, directed litigation strategies, and supported business growth initiatives. Prior to that, Jessica practiced commercial litigation at national and global law firms, and later deepened her regulatory and compliance expertise at the Law Society of Ontario, where she led an investigations team.

Welcome, Jessica!