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March 3, 2021

So You Got a Complaint – Now What?!

Andrea Wheeler spoke at the Canadian Ophthalmological Society's webinar titled "So You Got a Complaint – Now What?!". Andrea presented on the do's and don'ts related to complaints, the experience of receiving a complaint and strategies to minimize your risk going forward.

Continue reading: <https://www.cosprc.ca/so-you-got-a-complaint-now-what/>